

Figure 1A

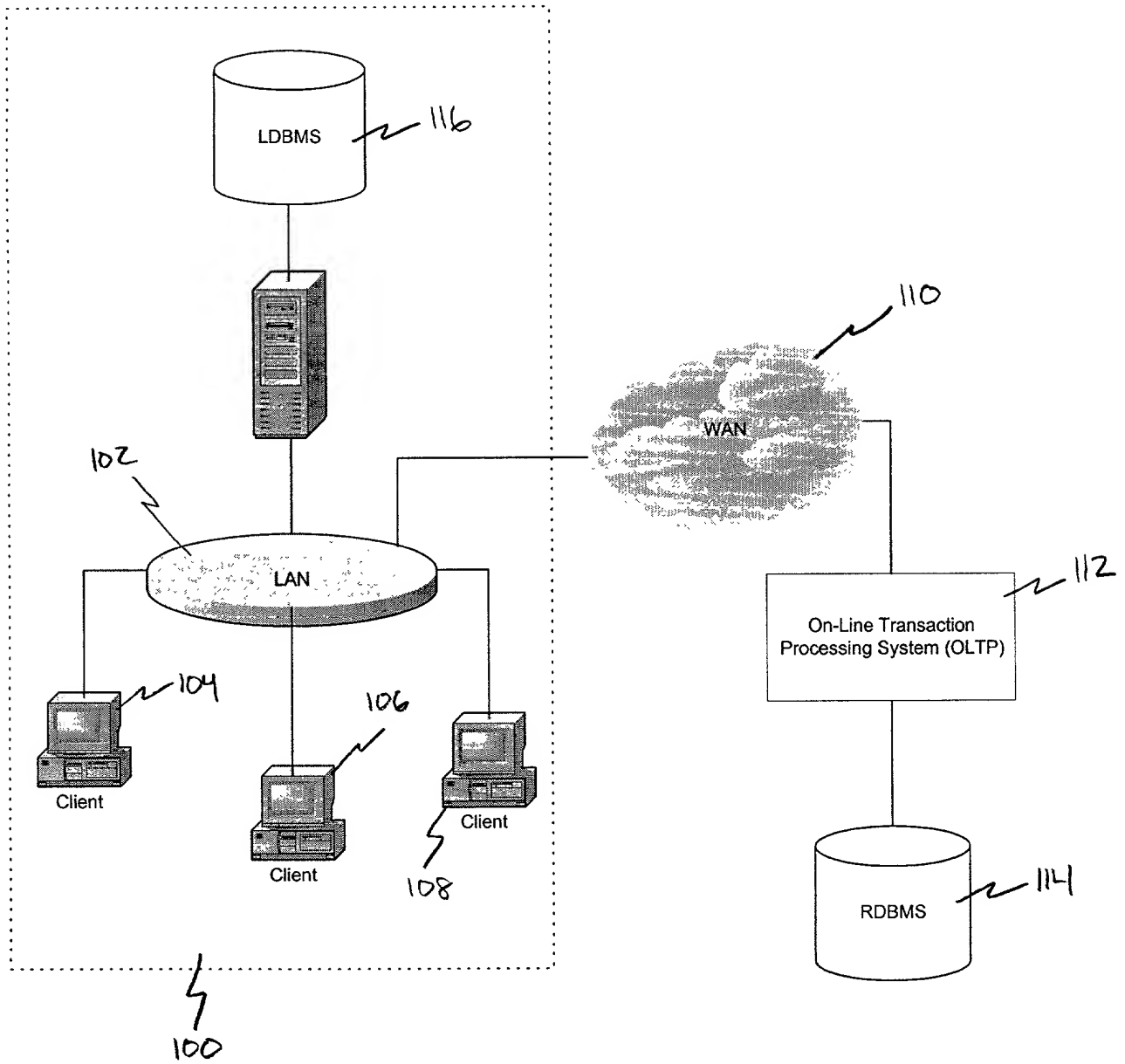


FIG. 1B

Sapphire - Account

File Edit Window Help

Account List/Find

Account: 59

Name: Title First Name Middle Name Last Name Second Last Name Suffix

Social Security Number: ..

Telephone: () - x

Branch: 5925 Dealer:

Find Advanced Clear

Account	Name	Social Security Number	Telephone	Dealer	Branch	Status	Open
59	CARMEN RIVERA	584-274-943	(209) 858-0165		5925	Unfunder	

12/13/00

FIG. 2A

212

202 {

204

206

208

210

211

214

200

FIG. 2E

cfm2153> CARMEN RIVERA - - 59 (Individual)

File Edit Actions Collections Tools Window Help

CARMEN RIVERA 5111

Current Due Day: 24 Amount Due: \$200.00 Security: Motor Vehicle Dealer Name:

Payment Amount: \$40.00 Next Due: 07/24/2000 Account Type: New Sales Affiliate Name: Wells Fargo Fin

Term: 12 Date Last Paid: Advertising: No Advertisi Other Accounts: No

Payment Frequency: Monthly Amount Last Paid: \$0.00 Current Balance: \$10,000.00 Purpose: Consolidation

Sales Plan Summary Collateral Transactions Billing Payroll Deduction Comments/Follow ups Insurance Sub-accounts Purchase/Cash Advance

Credit Limits

Real Estate: Firm Offer: Secured: Unsecured: Dial Bank Card Limit: Dial Bank Status: Referred

Update Credit Limits

Sales Plan

Name	Loan Amount	Payment	Term	APR	Monthly Savings	Open	New	Delete

OK Cancel Apply

12/13/00

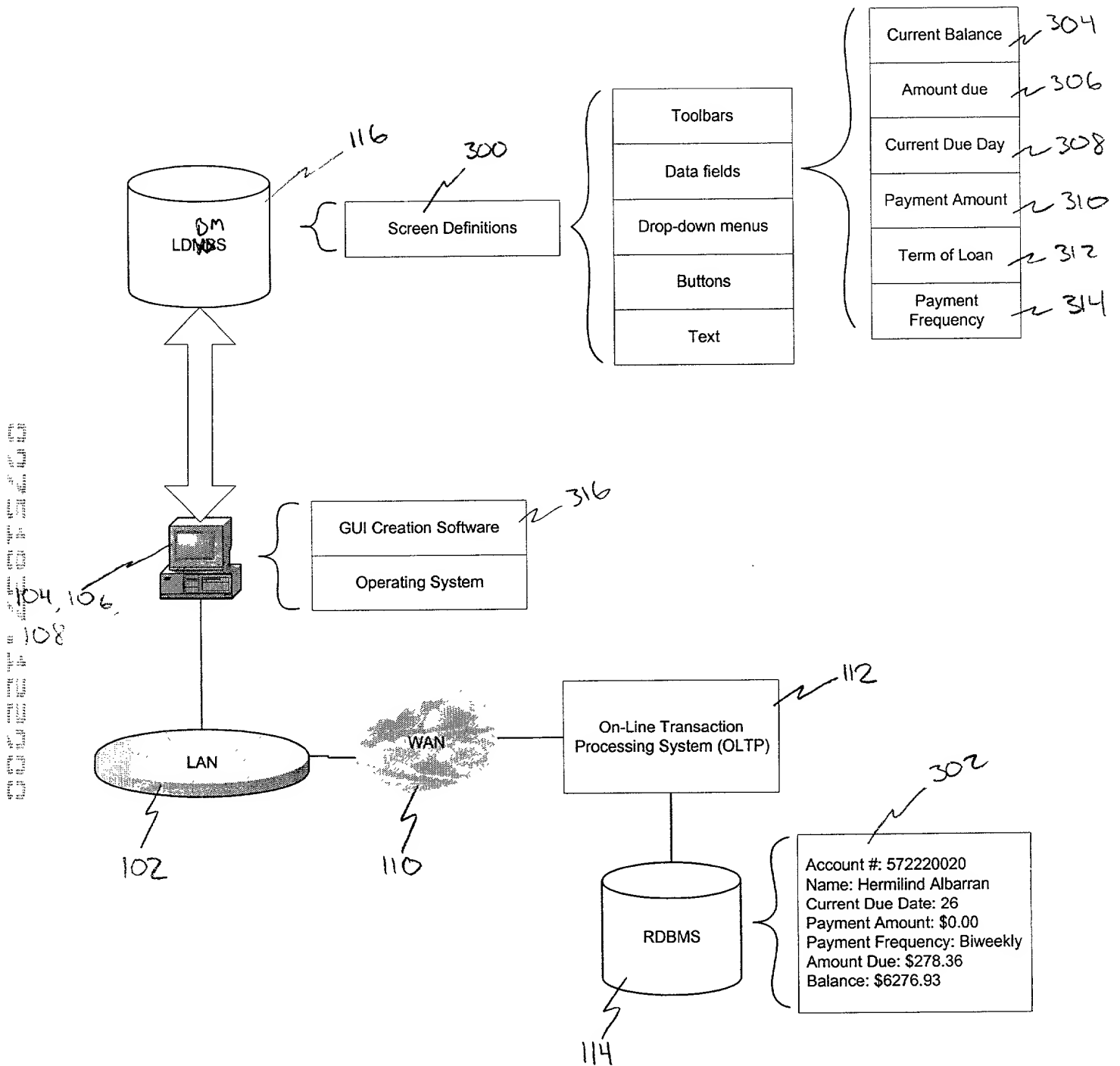


FIG. 3

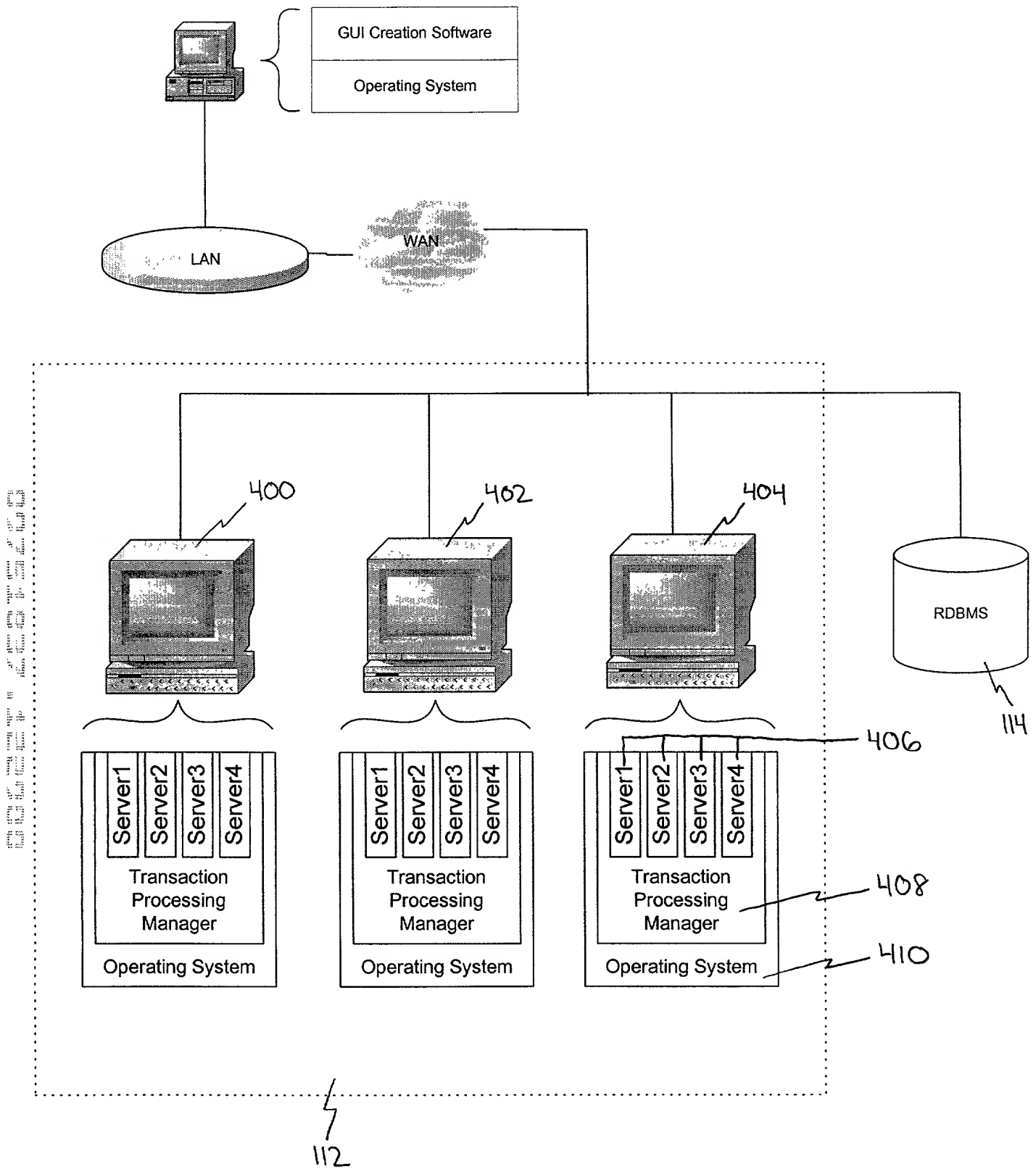


FIG. 4

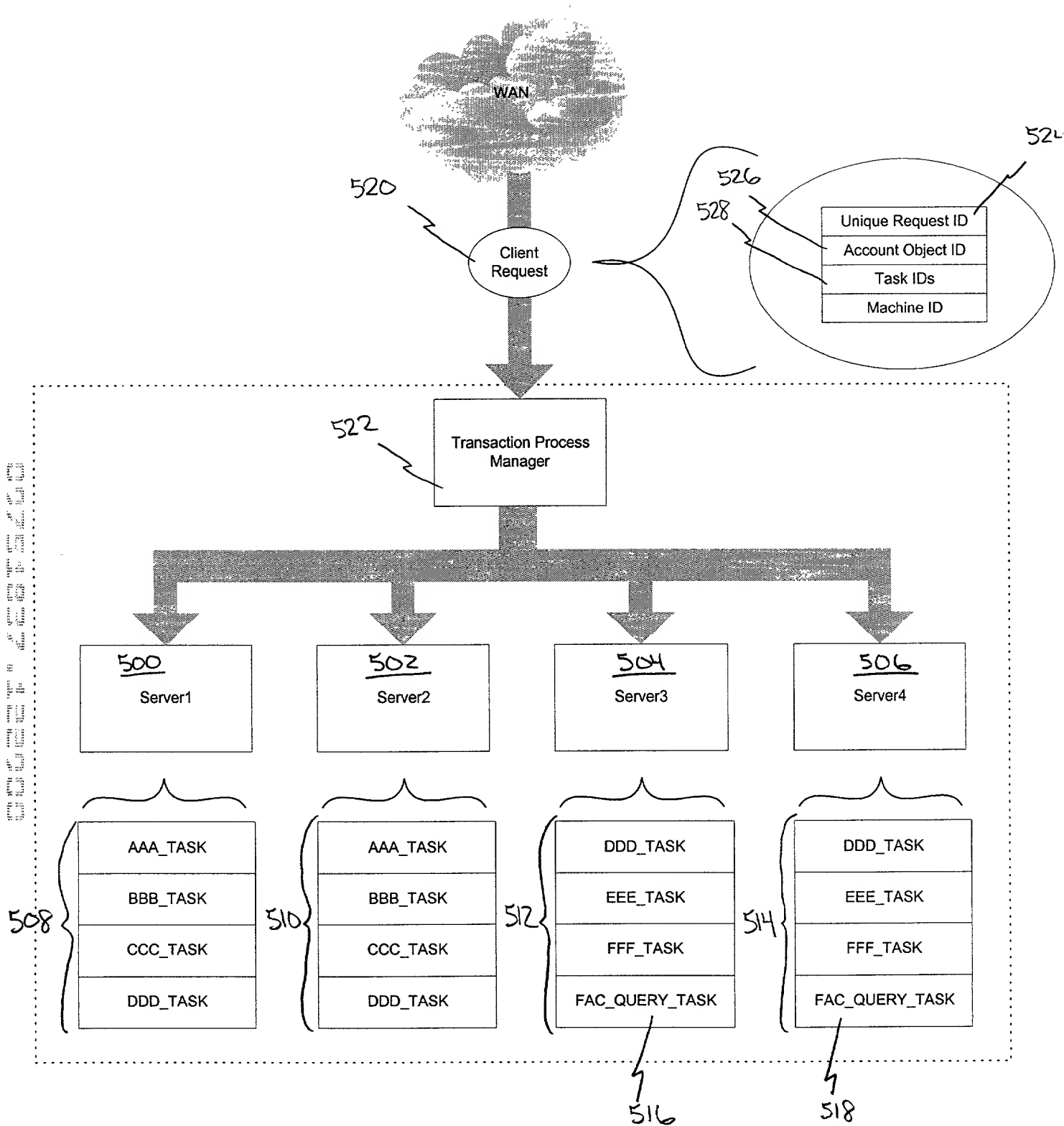


FIG. 5

FIG. 6 is a block diagram of a system architecture. The system includes a User Interface (UI) 602, a Workflow Interface 604, a Task / Search / Query 604, a Permission 604, a FW Service 604, a Workflow 608, a Business Objects 610, an OA Manager 612, an FA Manager 606, and a Service 614. The system is connected to a network 114.

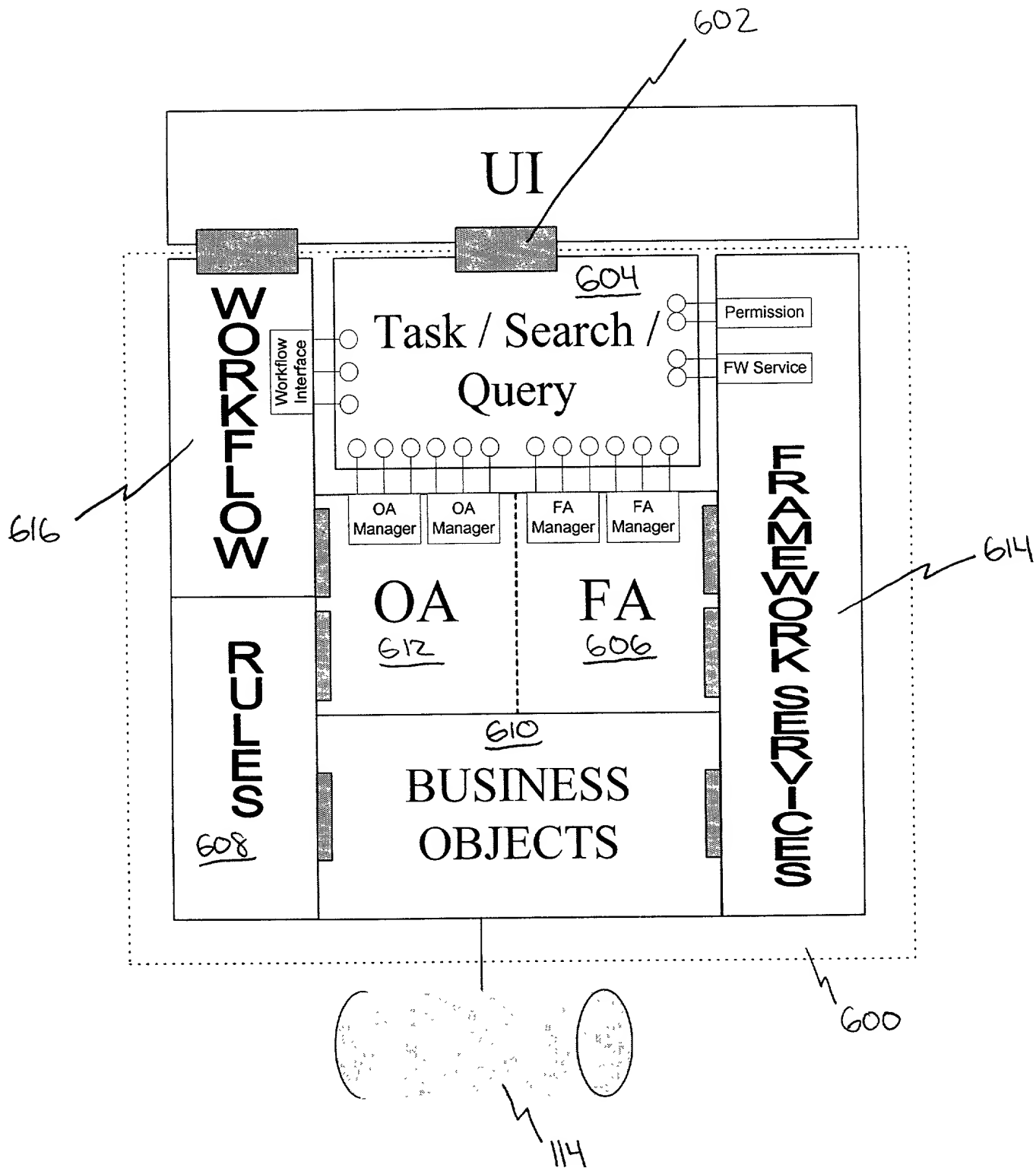


FIG. 6

700

File Edit Actions Collections Tools Window Help

CARMEN RIVERA - 59 (Individual)

5111

Post Payment
Pre-Authorized Payment
Revolving
Billing
Interest
Term
Disclosure
Reissue Card
Other Charge
New Customer
Deferment
Transfer Account
Update Credit Bureau
Charge Fees
Add Insurance
Change Payment Amount
Change Account Hold Status
Change Payment Hold Status
Change Due Day
Convert to Interest Bearing
Divide Default Statement Messages
View Previous Insurance Policies
Maintenance

Current Due
Payment Am
Term
Payment Freq

Sales Plan
Credit L

Name

Security: Motor Vehicle
Account Type: New Sales
Advertisi: No Advertisi
Current Balance: \$10,000.00
Purpose: Consolidation

Dealer Name:
Affiliate Name: Wells Fargo Fin
Other Accounts: No

Paid: \$0.00

Payroll Deduction
Comments/Follow ups
Insurance
Sub-accounts
Purchase/Cash Advance

Referred

Payment Term APR Monthly Savings

New
Delete

OK Cancel Apply

12/13/00

FIG. 7

Post Payment

File Edit Inquiry Help

Effective Date: 12/13/2000 ☒ Print receipt

Source: Counter Payment from Competitor:

Paid By: Customer

Payment Method

Method: cash Number of \$100 Bills:

Received: \$100.00 ☐ Standard Payment Serial Number of \$100 Bills:

☒ Cash payment ☐ Noncash payment

Account Summary

Account	Sub-account	Monthly Payment	Pay to Date	Apply
59		\$40.00	\$200.00	\$100.00

Total Amount Applied: Amount Due Customer:

Response

New Balance: Next Due Date:

Principal: Next Due:

Interest:

804 802

806

808

800

FIG. 8

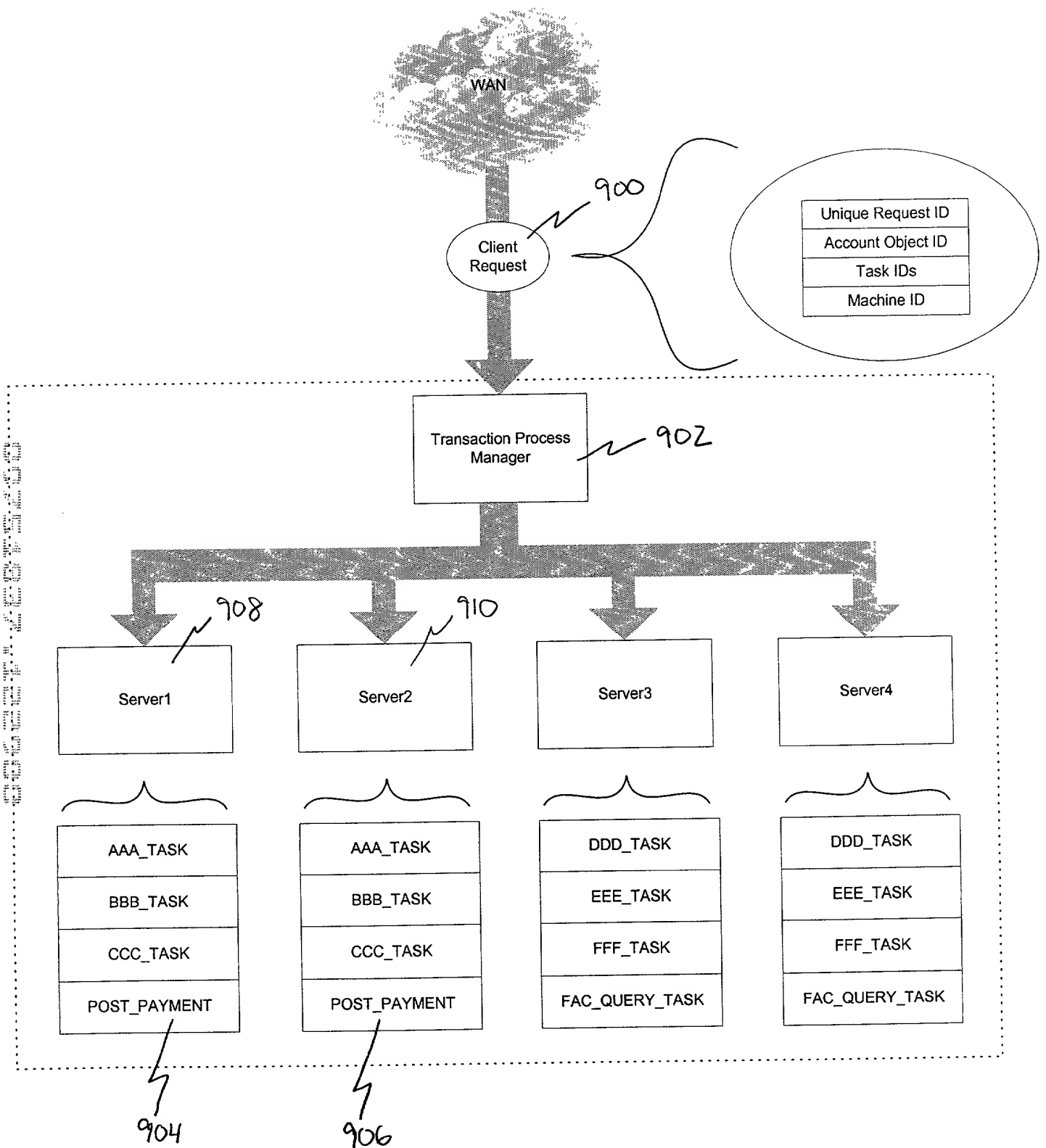


FIG. 9

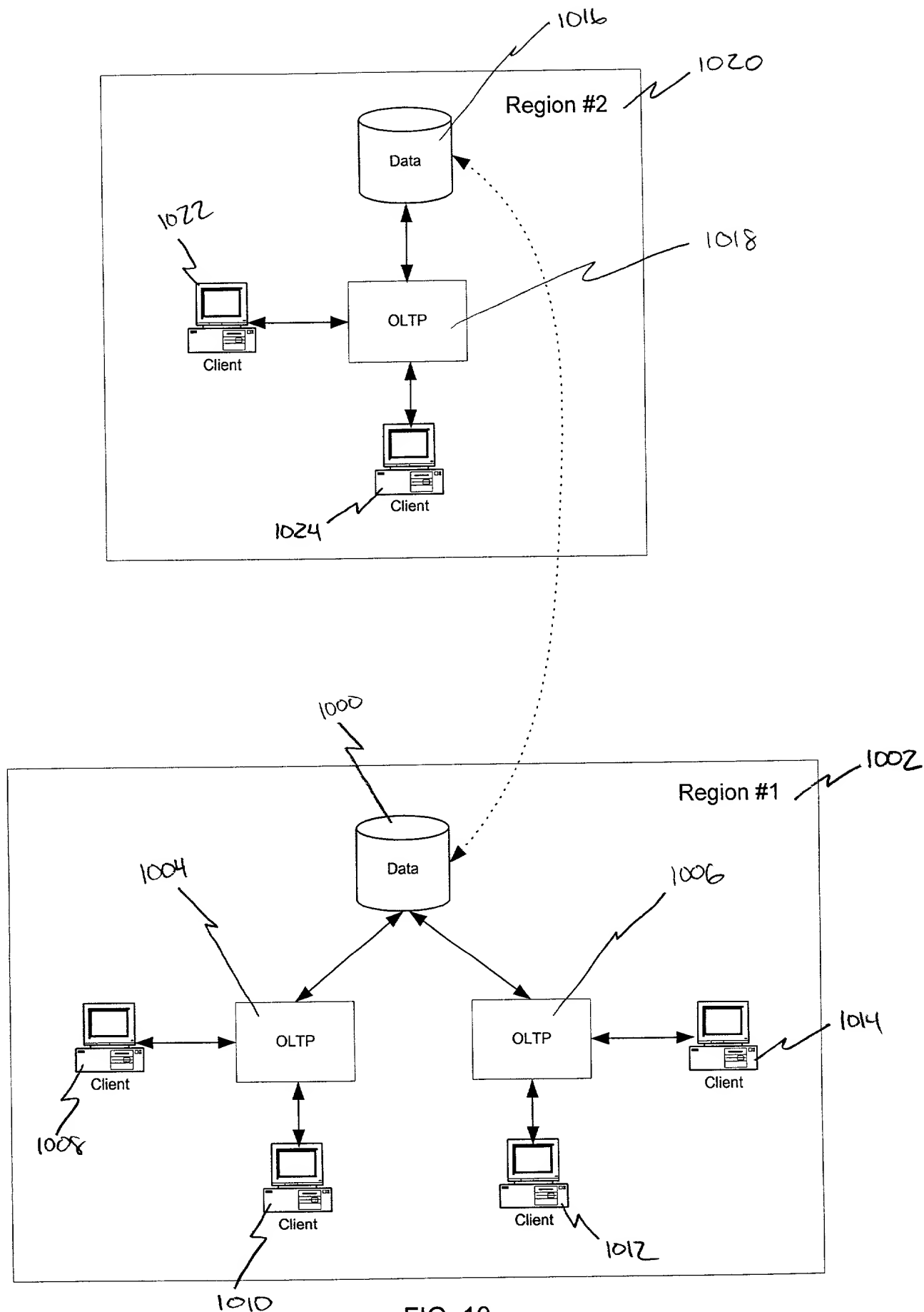


FIG. 10